**DRAFT**

**Marshall Islands Maritime Investment Project**

**(MIMIP)**

**Stakeholder Engagement**

**Action Plan for**

**April 2022 to April 2023**

**Prepared by**

**CIU Safeguards Team**

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# Introduction

## Background and context

The Marshall Islands Maritime Investment Project (MIMIP) Stakeholder Engagement Plan (SEP)[[1]](#footnote-1) was developed to assist the Ministry of Transport and Communications (MoT&C) and Ports Authority to consult broadly and engage effectively with all stakeholders who have an interest in or will be affected by the MIMIP project components. The document also outlines a grievance redress mechanism for stakeholders to raise their concerns about the project.

This Stakeholder Engagement Action Plan (“**SEAP**”) is a subsidiary document under the MIMIP SEP, developed to address MIMIP stakeholder engagement actions over the period April 2022 to April 2023. The SEAP is based on project MIMIP workflow over the period under consideration. It is intended that the SEAP will be reviewed and updated on an annual basis.

## Project description

The SEP identifies potential MIMIP project components at each port location as follows:

1. Reconstruction of key building and facilities in the primary handling area, such as Customs Office, inspection facilities, fuel station, reefer connections, water and power supply, at Majuro Delap Dock
2. Port control, tower, communications tools and equipment, hoist system and four passenger pontoons, at Majuro Uliga Dock
3. Cargo handling equipment for both Majuro docks
4. Repairs to port facilities structures at Jaluit and Wotje
5. Repairs and improvements to existing quay structures at Delap, Uliga and Ebeye docks
6. Levelling, subbase and pavement works at Delap container storage areas
7. Rehabilitation of terminal lighting and other utilities, as needed
8. Improvements to fencing, gates and lighting to enable compliance with International Ship and Port Facility Security Code requirements
9. Developing waste management arrangements
10. Upgrading Aids to Navigation; and
11. Assess options and measures to counter trafficking in persons.

In undertaking the assessment, technical assistance will be provided in relations to:

* Enhancing Search and Rescue Awareness
* Capacity Building; and
* Human Trafficking and Gender-Based Violence (GBV), including Sexual Exploitation and Abuse (SEA) and Sexual Harassment (SH).

This list will be updated once the list of project components is agreed upon and finalized.

# Activities Covered Under Stakeholder Engagement Action Plan

## Introduction

This SEAP addresses MIMIP Stakeholder Engagement over the next 12 months based on the current workplan.

## MIMIP Workplan 2021 - 2022

The following safeguards activities are to be undertaken over the period April 2022 to April 2023:

* GRM Operationalization
* Address feasibility of scrap material removal from Delap Dock[[2]](#footnote-2).
* No physical works are programmed prior to April 2023
* Some equipment might be purchased in late 2022 at the earliest.
* The Ports Needs Assessment consultancy was completed in March 2022. This will involve consideration of all sites.
* The Ports Strategic Development Planning consultancy work underway.
* Items under Component 2.4e are currently proceeding. These involve supporting and elevating awareness and prevention of human trafficking and GBV by:

1. Conducting a needs assessment on trafficking and GBV to identify the availability of services
2. Conducting training activities for workers hired through the Project
3. Conducting community awareness raising activities
4. Supporting survivors of trafficking and GBV through the provision of counselling, healthcare, and appropriately skilled police focal points
5. Establishing a referral pathway for survivors of trafficking and GBV.

* Items under Component 2.4 a, b, c & d will follow Ports Needs Assessment (due for completion July 2021). These items are
  1. Provide back-up generators for Delap Dock and Ebeye Matson Container Dock. (August 2022-June 2023)

Other activities including those set out below are anticipated to commence later than April 2022 and are not addressed in this SEAP:

*2.2 Compliance with ISPS Requirements.* Repair, upgrade or provide fencing, gates, lighting, back-up generators and CCTV systems to comply with ISPS requirements

Component 2.3 - Replace/upgrade AtoNs at MIMIP ports as identified in the safety and security part of the needs assessment?

*3.5 Capacity Building Initiatives.* To better operate and regulate the sector (SAR awareness, ISPS training, use of spill kits & booms, etc.)

# Implementation of Stakeholder Engagement Action Plan

## Roles and responsibilities

The Centralized Implementation Unit (CIU) Safeguards Team, in collaboration with the Project Manager (PM). will oversee the safeguards aspects of each activity, including stakeholder consultation processes. Annex A sets out specific engagement actions associated with each MIMIP activity anticipated over the next 12-month period. In addition, reference is made to broader Project awareness raising activities.

## Monitoring and Reporting

Procedures to monitor progress on implementation of environmental and social (E&S) management plans will be maintained throughout the life of the Project. These will include, but not be limited to, monitoring of stakeholder engagement processes and outcomes with a special focus on ensuring genuine engagement of vulnerable groups of people and promoting gender equality and social inclusion (GESI) principles.

To assist with monitoring and reporting on stakeholder engagement, the CIU Safeguards Team has established the MIMIP Stakeholder Engagement Registry (SER) which will consist of a series of Consultation Information Sheets. Information Sheets will provide summary level information with emphasis on identifying any environmental or social risks or negative impacts related to the Project as well as follow-up actions required. The purpose of the SER is to ensure that accurate records of all stakeholder engagement and consultation events held during MIMIP implementation are maintained and that the information and insights gained are used to improve project effectiveness and mitigate any potential risks.

Stakeholder consultation summary information forms will need to be completed by the agency/persons responsible for conducting the consultation and a copy provided to MIMIP Project Manager within 5 working days following the event. The Project Manager will then: i) ensure any required follow-up actions are carried out in a timely manner, ii) file the consultation report in the Project Stakeholder Engagement Registry housed at the Project Implementation Unit (PIU), and iii) forward a copy to the CIU Safeguard Team.

The CIU Safeguards Team is responsible to ensure that all MIMIP E&S documents are publicly disclosed and that any complaints about the project are addressed according to the MIMIP Grievance Redress Mechanism (GRM)[[3]](#footnote-3). Stakeholder engagement will be periodically evaluated by senior management of DIDA, MoT&C and RMIPA.

MIMIP six-monthly reports on project progress will summarize all stakeholder engagement activities carried out during that period including details on any issues raised and how they were or are being resolved. This reporting will be the responsibility of the CIU Safeguards Team in consultation with the MIMIP Project Manager. Wherever practicable, Stakeholders will be reminded of the availability of the grievance mechanism.

## Review

This Stakeholder Engagement Action Plan will be reviewed and updated annually or more frequently if Project activities change from those contemplated in the present version of the Plan.

## Stakeholder Groups

The SEP identifies a wide range of stakeholder groups who will be consulted with during project implementation.

The following table sets out a list of targeted stakeholder groups who will be consulted with based on activities set out in the detailed work plan for 2022/2023

| **Activity from workplan** | **Associated Stakeholder Groups** |
| --- | --- |
| GRM Operationalization | * RMIPA * All other Project partners (from SEP) * Women United Together Marshall Islands (WUTMI) * Brader community (wider engagement) |
| Address feasibility of scrap material removal from Delap Dock. | * Majuro Stevedore and Terminal Company * Environmental Protection Authority * Majuro Waste Company |
| The Ports Strategic Development Planning consultancy work. | * To be confirmed once Inception Report provided by consultants * Likely to include:   + All Project partners (from SEP)   + Local government Majuro, Jaluit, Wotje, Arno   + Majuro Stevedore and Terminal Company   + Kwajalein Atoll Port Authority   + Marshall Islands Shipping Corporation   + WUTMI |
| Items under Component 2.4e are currently proceeding. These involve supporting and elevating awareness and prevention of human trafficking and GBV by: |  |
| 1. conducting a needs assessment on trafficking and GBV to identify the availability of services | * GBV/Human Trafficking Consultant engaged by World Bank * RMIPA * Department of Immigration * Ministry of Cultural and Internal Affairs * Ministry of Justice * RMI National Police * IOM * Women United Together Marshall Islands (WUTMI) * Human Rights Committee * Local government Majuro, Jaluit, Wotje, Arno * Contractors |
| 1. conducting training activities for workers hired through the Project |
| 1. conducting community awareness raising activities |
| 1. supporting survivors of trafficking and GBV through the provision of counselling, healthcare, and appropriately skilled police focal points |
| 1. establishing a referral pathway for survivors of trafficking and GBV. |
| Items under Component 2.4 a, b, c & d will follow Ports Needs Assessment.These items are |  |
| * 1. Provide back-up generators for Delap Dock and Ebeye Matson Container Dock. | * RMIPA * MEC * Stevedores * KAJUR * KALGOV * Kwajalein Atoll Port Authority * MALGOV |

### Representatives of vulnerable and disadvantaged groups

To ensure greater efficiency, it would be useful for CIU to consider developing a service agreement which sets out the arrangements whereby WUTMI would support WB projects in terms of referrals of GBV or associated matters. This is a CIU portfolio-wide initiative and is included in the Action table set out below.

### MIMIP Project Beneficiaries

Sea transport services are considered essential for the basic economic and social functions in RMI, and therefore improving the safety, efficiency and climate resilience of maritime infrastructure and operations will have benefits for the entire population.

In strengthening the climate resilience of the maritime network, the Project activities will also help to deliver indirect benefits that extend beyond the local communities. In addition, the World Bank Gender Strategy[[4]](#footnote-4) and the Transport Global Practice (GP) Note (FY17 – FY20) seek to enhance women’s agency and reduce gender gaps in access to essential services.

MIMIP directly supports women through two gender-focused strategies which include: (i) providing employment opportunities for women (Sub-component 3.8); and (ii) strengthening GBV and human trafficking prevention and response (Sub-component 2.4(e)).

In addition, the project will provide capacity building initiatives to support the maritime sector (Sub-component 3.5) and will support the development and operationalization of the CIU (Sub-component 3.7). Table 3 provides an estimate number of beneficiaries associated with MIMIP activities, which covers the total population of RMI.

Principal beneficiaries comprise the entire population of RMI, particularly those residents of Majuro, Ebeye, Arno, Jaluit and Wotje.

# Annex A. Stakeholder Engagement Action Plan

|  | **MMIP Activity** | **Objective.** | **Method** | **Frequency** | **Timelines** | **Responsibility** | **Target groups** | **Completed, recorded?** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Implementation Stage of the Project** | | | | | | | |
|  | GRM Operationalization as part of Broader MIMIP Awareness Raising | (i) raising stakeholder and citizen awareness of the MIMIP Project and associated benefits to RMI; (ii) notifying the community of the process for engagement with the project for any reason and  (iii) providing information on the GRM process and means of accessing the GRM. | Broad information dissemination across wide range of media outlets.  Final methodology to be determined by Comms specialist [in consultation with CIU Safeguards specialists] If Comms specialist not engaged in time then CIU Safeguards Team to undertake works. Will include Radio, Marshall Islands Journal, Internet (RMIPA and DIDA websites and respective Facebook pages); and Notice Boards,  A 1 page ‘know how to complain’ brochure / webpage to be prepared and loaded onto the DIDA website, along with links to online complaints or an email address.  DIDA/CIU to confirm whether they want to have an online complaints portal and how this will be managed. | To be determined by Comms specialist. | GM to be publicized in general language on DIDA website prior to Strategic Plan process starting.  .  Decision to be confirmed and documented. If so, the portal to be up and running by Dec 31 2020. | CIU Comms specialist OR contracted MIMIP Comms specialist – decision TBC.  CIU and DIDA  CIU / DIDA | * RMIPA * All other Project partners (from SEP) * Women United Together Marshall Islands (WUTMI) * Broader community (wider engagement) |  |
|  | Ports Strategic Development Planning consultancy | Ensure the Strategic Development Planning programme, albeit a high-level policy considers high level E&S issues, with a likely emphasis on land ownership which is recognized as one of the most significant strategic maters in RMI. | To be confirmed once Inception Report has been provided by consultants.  Likely methods to include face to face meetings, video links and other comms connections as appropriate.  Circulation of draft documents for comment. | To be confirmed once Inception Report has been provided by consultants. | To be confirmed once Inception Report has been provided by consultants  Q3 2021 – Q2 2022 | Consultants have primary responsibility to support the RMIPA and MIMIP Project Manager in consultation activities. CIU Safeguards Team may be called on to provide some local coordination in consultation with MIMIP Project Manager | * To be confirmed once Inception Report has been provided by consultants * Likely to include:   + All Project partners (from SEP)   + Local government Majuro, Jaluit, Wotje, Arno   + Majuro Stevedore and Terminal Company   + Kwajalein Atoll Port Authority   + Marshall Islands Shipping Corporation |  |
|  | Component 2.4e - supporting and elevating awareness and prevention of human trafficking and GBV   1. needs assessment on trafficking and GBV to identify the availability of services   iii) conducting community awareness raising activities  iv) supporting survivors of trafficking and GBV through the provision of counselling, healthcare, and appropriately skilled police focal points  v) establishing a referral pathway for survivors of trafficking and GBV | Ensure that consultants undertaking Human Trafficking and GBV consultancy take account of specific issues raised by parties involved with HT and GBV management in RMI.  To facilitate development of an efficient portfolio-wide approach to HT and GBV management, thereby minimizing duplication of engagement with the small pool of relevant stakeholders in RMI. | Face to face meetings with stakeholder target groups, or remote video meetings links or other comms connections as appropriate.  Where practicable to use existing RMI HT and GBV (and related) initiatives to avoid duplication and confusion. (applies to points iii, iv and v)  In consultation with CIU address the development of a service agreement with WUTMI, setting out the circumstances whereby WUTMI would support WB projects [including MIMIP] in terms of referrals of GBV or associated matters. This will involve a series of meetings with WUTMI and their advisors. | As required based on Inception Programme intended by Consultant. Most meetings will be one-off with a follow-up once a draft concept has been developed. | Q4 2021 | Consultants have primary responsibility. CIU Safeguards Team may be called on to provide some local coordination in consultation with MIMIP Project Manager. | * RMIPA * Department of Immigration * Ministry of Cultural and Internal Affairs * Ministry of Justice * Marshall Islands Police Department * IOM * Women United Together Marshall Islands (WUTMI) * Local government Majuro, Jaluit, Wotje, Arno |  |
|  | Component 2.4 a, b, c & d will follow Ports Needs Assessment (completion June 2021). |  |  |  |  |  |  |  |
|  | Lease discussions for port upgrade-related lands | To ensure appropriate engagement with landowners and parties associated with land on which ports are located | Face to face meetings with landowners and adjacent land users.  Provide written outline of rights of parties being consulted. | Initial introductory meeting and follow-up as required by stakeholders. | Q2 – Q4 2021 | MIMIP Project Manager with support from CIU Safeguards | * Landowners * parties associated with land on which ports are located | Underway |

1. See MIMIP Environmental and Social Management Framework 2019, <https://www.ciudidasafeguards.com/> [↑](#footnote-ref-1)
2. Refer Paragraph 8 of MIMIP PAD: “There is a significant volume of scrap lying in the yard, in the form of old containers, tires, vehicles, boats and equipment, all of which will need to be moved, or preferably removed, prior to the commencement of surfacing works. Cutting up, safe removal and export of the scrap as a separate contract should be considered.”

   “ [↑](#footnote-ref-2)
3. The MIMIP Grievance Redress Mechanism can be access on <https://www.ciudidasafeguards.com/> [↑](#footnote-ref-3)
4. World Bank 2015. World Bank Group Gender Strategy (FY16-23) : Gender Equality, Poverty Reduction and Inclusive Growth. Washington, DC [↑](#footnote-ref-4)